



29 August 2013

Mr. Leonardo Fioretti
Felitron
R. Antonio da Chagas, 331
Sao Paulo
Sao Paulo, Brazil
04740-030

Mr. Fioretti:

Congratulations! It is with great pleasure we present your company with this Letter of Compliance for successful completion of Avaya DevConnect Compliance Testing with Avaya Inc.'s one-X® Agent Release 2.5.

Your company's Epko Compact and Epko Voice Guide Direct QD Headsets using the Felitron USB Cable solution has completed testing by Avaya's DevConnect technical team, and is officially recognized as compliant on 22 July 2013. The Avaya DevConnect Letter of Compliance is valid based on the stated version of each party's solution(s).

Avaya is committed to providing our customers with third party solutions that are fully compatible with the Avaya one-X® Agent Release 2.5. By continual pursuit of product integration, we offer customers greater options and solutions to meet their communication and collaboration needs.

With this successful Compliance Testing, Avaya provides customers increased confidence in product interoperability and successful deployments of our respective products within their enterprise environment.

Please look to the Avaya DevConnect Program for continued marketing and development support of your integration activities with Avaya solutions, and to future DevConnect Compliance Testing activities.

Again, congratulations for attaining this milestone!

Regards,

A handwritten signature in black ink, appearing to read "Jonathan Alperin".

Jonathan Alperin
Director, Avaya DevConnect Program

